

Policies

If you would like to order My Bathroom Butler(tm) for your home or business, you'll be getting the best bathroom organizer on the market. If you have any concerns about warranties, shipping, or legal information, we hope to address them on this page. If you still have questions, feel free to reach out to our friendly staff.

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Shipping & Delivery

At this time, HideOut Products, Inc. ships merchandise to locations within the continental United States and to Alaska and Hawaii. The risk of loss and title for all merchandise ordered on this website passes to you when the merchandise is delivered to the shipping carrier.

International

Customs and import duties may be applied to international orders when the shipment reaches its destination. Such charges are the responsibility of the recipient of your order and vary from country to

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Sales Tax

HideOut Products Inc. charges sales tax for merchandise ordered on this website based on the applicable state sales tax rate and the location to which the order is being shipped.

Warranties

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Limitations of Warranty

To the extent allowed by local laws, neither HideOut Products, Inc. nor its third party suppliers makes any other warranty claim or condition of any kind. This warranty gives you specific legal rights and you may also have other rights which can vary from state to state.

Return Policy

You may purchase merchandise from this website by using any one of the payment options listed. HideOut Products Inc. reserves the right to change its payment procedures at any time without prior notice to you.

HideOut Products, Inc. stands behind its products and our commitment to your satisfaction is our top priority.

If you are not completely satisfied and don't find the powerful germ killing benefits of My Bathroom Butler(tm) to meet your expectations, you may return it within 30 days of purchase for a full refund, less any shipping and processing fees.

In order for merchandise to be returned, it must be unopened and in the original packaging, along with convincing proof of purchase.

The customer is responsible for the cost of return shipping on any/all returns.

Credit for all returns will be refunded in the same manner as the original payment. If you paid cash the refund will be sent with a check.

Before returning My Bathroom Butler(tm), you must receive a return authorization (RA) number from customer service. It may not be returned without a return authorization (RA) number. HideOut Products, Inc. is not responsible for items returned without authorization. Please contact our customer service department at 855-879-6446 for the return authorization.

All merchandise returned must be marked on the outside of the box with the return authorization number.

If the carton has been opened, you may still return it within 30 days from the date of purchase. There will be a \$25.00 restocking charge deducted from the refund. My Bathroom Butler(tm) must be in new condition and undamaged. My Bathroom Butler(tm) must be returned in the original packaging, along with convincing proof of purchase.

No product returns are accepted after 30 days from the date of purchase.

After receipt of product please allow up to 15 days for processing.

Miscellaneous

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